



# **“5 Why Process” for Problem Identification**


What specific problem have you observed?




Why does/doesn't *this* happen?




Why does/doesn't *this* happen?



Why does/doesn't *this* happen?



Why does/doesn't *this* happen?



Why does/doesn't *this* happen?

*Stop the “5 Why Process” when you believe you have identified  
the root cause of the original problem.*